



## Here are the answers to some frequently asked Q ParentConnection Annual Parent Update questions

### Question

How can I get my login credentials for the MUSD ParentConnection site?

### Answer

You can request your login credentials through the ParentConnection site. Please click on the documents below for detailed instructions on accessing your account\*

- ParentConnection Login Instructions
  - [English](#)
  - [Spanish](#)

**\* Note:** All parents/guardians listed in Q will have their own private and secure ParentConnection PIN and password. ParentConnection logins are only provided to legal guardians. **If two parents/guardians share an e-mail address, the system, for security reasons, will not send login information via an e-mail.** In these cases, parents will have to contact the school office to obtain login credentials.

### Question

Can I complete the annual update process on my mobile phone or tablet?

### Answer

Yes, you can! You will just need to follow these steps:

- On your mobile device, go to <https://mrpk.vcoe.org/parentconnect/default.htm> and select Moorpark Unified School District
- Log-in to the MUSD ParentConnection portal (if you need your login credentials, directions are provided above.)
- Once you login to ParentConnection, you will need to tell your phone or tablet's browser that you would like to see the view that you would get on a desktop or laptop (called "desktop view"). Once you do that, you will have the ability to access the Annual Update / Form Completion link at the top of the page.

Here are some links to instructions on how to request a desktop site from many popular browsers: \*

- [iPhone/iPad](#)
  - [Safari](#)
  - [Chrome](#)

- **Android Phone/Tablet**
  - [Chrome](#)
  - [Firefox](#)

*\* These websites are for information only. MUSD does not endorse them and is not responsible for any content on these sites.*

**Updated 8-9-17**